

SrivelEnterprise

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Letter of Compliance



SERVIS.AI (Entity Name: FREEAGENT NETWORK INC)

Head Office: USA: 307 Orchard City Dr. Suite 210, Campbell, CA 95008, United States

Branch: Mexico: Avenida Adolfo Lopez Mateos Norte 95, Italia Providencia, Guadalajara, Jalisco 44648, Mexico

INDEPENDENT SERVICE AUDITORS' CONFIRMATION ON A DESCRIPTION OF HIPAA RELEVANT TO SECURITY, AVAILABILITY, CONFIDENTIALITY, PRIVACY, AND THE SUITABILITY OF THE DESIGN AND OPERATING EFFECTIVENESS OF CONTROLS



Servis.ai by nature of service offering to its clients are "SaaS cloud service provider and hence are data controllers. Based upon a gap assessment, the Health Insurance Portability and Accountability Act (HIPAA) was adopted and has been completed.

Based on the HIPAA, the following applicable regulations have been established:

1. Administrative Safeguards - 164.308,
2. Physical Safeguards - 164.310,
3. Technical Safeguards - 164.312

At Servis.ai, the Health Insurance Portability and Accountability Act (HIPAA) compliance intentions are established for:

1. Client data
2. HR business function
3. Marketing & Sales business function

As such, the Servis.ai is currently compliant in-line with the requirements of the HIPAA. The controls were suitably designed and operated effectively to assure Servis.ai's service commitments and system requirements in accordance with the HIPAA criteria and complementary user entity controls assumed in the design of Servis.ai's controls were applied and operated effectively.

Issue Date: March 20, 2025

Valid Till: March 20, 2026

Thanking you,

DocuSigned by:
Rajesh Bommaan
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RajeshBommaan

Partner - SrivelEnterprise

Lead Assessor: SSAE/SOC1/SOC2/SOC3, ISO 27001, ISO 9001, ISO 22301, ISO 27701, ISO 27017, ISO 20000-1, ISO 45001, ISO 42001, ISO 55001, ISO 22301, ISO 14001, HIPAA, HITECH, SSAE/SOC1/SOC2, GDPR, CCPA, Certified Data Protection Officer